

# Frequently Asked Questions (FAQs)

(Updated as of October 5, 2021)

#### Will the EV conference be offered in person or online?

STLE will be offering the three-day EV conference as in-person option taking place at Southwest Research Institute (SwRI), Nov. 3-5 in San Antonio, Texas, and virtual option where you can attend anywhere. Join us the way you're able—both formats will contain the same speakers and technical sessions, access to the speaker presentations and recordings after the conference concludes, optional attendance to the one-day education course (available in-person or virtual), and live Q&A opportunities with the speakers.

#### What is STLE doing to ensure a safe in-person conference experience for everyone?

For those planning to attend the EV conference and/or education course in-person, STLE is constantly monitoring the state of the COVID-19 pandemic and is working to ensure your participation is as safe as possible. All individuals will be required to follow established safety and health protocols. SwRI requires all attendees be fully vaccinated\* and should refrain from entering SwRI if they are sick or self-monitoring for COVID-19 related symptoms. COVID-19 guidelines pertaining to the conference may change before the meeting dates. STLE will provide regular updates prior to the event. To ensure the health and safety of all conference attendees, on-site participation at SwRI is limited to the first 100 registrants.

[\*Fully Vaccinated = 2 weeks following your second dose of Pfizer or Moderna vaccine or single dose of Johnson & Johnson vaccine.]

### What is the program agenda for the EV conference?

Expert speakers from OEMs, Tier-one suppliers, additive and lubricant companies will discuss the state-of-the-art developments in EV technology and lubrication. Topics will cover different EV platforms including battery-electric vehicle (BEV) and hybrid technologies. The event format will include an optional one-day education course introducing electric vehicle technology, presentations, and panel discussions from technical experts, as well as networking opportunities. An optional tour of the SwRI facility will be offered once the conference concludes.

#### What do I need to attend the EV conference online?

To attend the online conference, you need a good internet connection, your device or computer, and a valid registration. You will receive login instructions a few days in advance to access the live conference. STLE will be using the WebEx platform for attendees participating online. All registered attendees attending in-person or virtual will have access to the speaker presentations and recordings after the conference concludes.

#### Will there be some speakers participating with a pre-recorded virtual presentation?

Yes. Please note speakers will be participating either in-person or virtual during the conference. Those participating with a virtual presentation will be noted in the program schedule. For pre-recorded presentations, those will be played during their designated date and time on the program and speakers will be available to answer questions live or through the built-in chat feature in WebEx.

## Is it free or do I have to pay to attend the EV conference?

The event does have a registration fee, whether you're attending in-person or virtual, for STLE members and nonmembers. The registration fee is the same for attending either format, however, STLE members receive discounted registration pricing for conference attendance and/or participation in the one-day education course.

#### How do I register for the EV conference and is Early Bird registration available?

Registration for the event is now open. There is no Early Bird registration available—but become an STLE member and receive discounted registration pricing plus take advantage of all STLE has to offer all year round. The allinclusive registration fee provides in-person or virtual access to all the speaker presentations and recordings. Please note separate registration is required to attend the EV education course in-person or virtual.

#### If I wish to cancel my registration, will I receive a refund?

There is no general cancellation refund as registered attendees have access to the speaker presentations and recordings after the conference concludes.

## What if I am not available to attend during the EV conference?

We will be recording the entire conference. The final recording will include speakers who presented live as well as pre-recorded presentations and available to all registered attendees participating in-person or virtual.

#### Does STLE have a hotel room block set up if attending the event in person?

Attendees can book hotel rooms at the Grand Hyatt San Antonio River Walk to receive the STLE EV conference group rate discount. The hotel is in the heart of downtown San Antonio and located 9 miles from the San Antonio International Airport. In addition, shuttle transportation will be provided by SwRI for hotel guests to and from the conference venue. To book your room, use this link; https://www.hyatt.com/en-US/group-booking/SATGH/G-STLE.

## What is the hotel cancellation policy if I change plans and can't attend in person?

Attendees can cancel 72 hours prior to arrival. Last day to cancel rooms is Oct. 31, 2021.

#### Are there any networking events planned for those attending in person?

There will be special Meet-in-Greet scheduled for Wednesday, Nov. 3 (6:00-7:30 pm) at the Grand Hyatt San Antonio River Walk, open to all conference attendees at no charge. In addition, a networking reception will be held on Thursday, Nov. 4 (6:30-8 pm) at Biga on the Banks (<a href="www.biga.com">www.biga.com</a>) in San Antonio, which is complimentary to conference attendees.

## What should I do if I am a speaker/presenter at the event?

STLE's conference staff will contact you directly regarding your participation in the program, as well as provide additional instructions in submitting your speaker presentation materials and/or recordings.

#### If I am interested in sponsorship opportunities at the event, whom should I contact?

To learn how your company can garner visibility and demonstrate support of the EV conference, please contact STLE national sales manager Tracy Nicholas VanEe at (630) 922-3459 or email <a href="mailto:emeraldcomminc@yahoo.com">emeraldcomminc@yahoo.com</a>.

#### Who do I contact for other questions about the event?

# **General Inquiries**

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#### **Sponsorships**

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